

Benefit

Electronic dental claims submission instructions for use by your dental provider. Please take this with you to your next dental appointment to ensure the dental office is able to set your file up for electronic submission directly to

Medavie Blue Cross

Policy No.

• Please drop the two leading zeros in front of the policy number (ex: 93075001) and enter the remaining <u>eight digits</u> into the policy/group field on your system for successful claim submission.

• The division/section field on your system should be left blank.

Identification No.

- The patient's full <u>eleven digit</u> identification number (ex: 99999999900) must be entered for successful claim submission.
- The final two digits of this number identifies the patient, please ensure the correct patient is identified.

Name and Birthdate

• The patient's first and last name as well as birthday must be entered exactly as it appears on the identification card as the system validates this information.

Hint: setting up all members of the family at one time may save you time in the future.

Transmission information for use by the dental office:

Network used is NDC BIN # 610047 CDAnet® Version 2.4

Our Customer Information Centre is available Monday through Friday from 8a.m. to 5p.m. EST for assistance with claim submission.

Customer Information Centre 1.800.355.9133 in Ontario



